



ONLINE TERMS AND CONDITIONS (UK ONLY)

These are the only terms on which we supply our goods and services (including coaching sessions, group and individual uplift bookings, pedal passes and beginner packages etc) to you that are booked online. These terms apply to UK sales only and do not apply to any goods you buy from our shop on site. Please read these terms carefully before you submit any order to us through our website as we may update these terms from time to time (with or without notice to you), and any changes will be binding on you where you continue to order from us or visit us.

Other terms apply when you visit us, including our Acceptance of Risk disclaimer at www.bikeparkwales.com/registration and rider conduct terms at www.bikeparkwales.com/rider-conduct-terms.

More information about who we are is set out at the bottom of these terms. We are under a legal duty to supply products that are in conformity with these terms. Under the Consumer Rights Act 2015, goods must be as described, fit for purpose and of satisfactory quality. You can contact us at any time in relation to your order either on 01685 709450 or at reception@bikeparkwales.com.

1. OUR GOODS AND SERVICES

1.1 We offer a range of goods and services that are publicised and available online. Terms applicable to each of these are set out in this clause 1.

1.2 Goods

All goods that we offer are available on our website, subject to the prices listed and availability at the time of ordering. Images of goods shown are for illustration only and images may differ slightly from the goods actually delivered.

1.3 Pedal & Season passes

1.3.1 Our Pedal Passes and Season Passes grant you repeated access to the trails during the validity period stated on them, subject always to our terms of access. Once paid, you do not need to pay again for trail access during the validity period.

1.3.2 You can buy a Pedal Pass to experience unlimited access to the trails on the day that you specify.

1.3.3 You can buy a Season Pass for any length of time between 6-12 months during any calendar year, with the price payable apportioned on a monthly basis. Season passes must be paid for in full up front using our accepted payment methods. The season pass will run from the date that you purchase the pass until the end of that calendar year, and the price that you pay will adjust accordingly (i.e. a 10 month pass purchased at the end of February will be more expensive than a 6 month pass purchased at the end of June).

1.3.4 Pedal Passes and Season Passes are for trail access only, subject always to availability and all other terms that apply to your use of the trails on the relevant day. Other services, such as uplift, are not included in your Pedal Pass and must be booked and paid for separately, in addition.

1.3.5 Season Pass holders must register at reception each time you wish to access the bike park, where you will be provided with a day pass for use on that day.

1.3.6 You must always display your pass on your handlebars when you are riding the trails. You must only display one pass at a time.

1.3.7 **Lost or stolen passes.** If you lose your pass at any time, or you feel that someone has stolen it, you must notify us as soon as possible and we can issue a replacement for a £5 fee. Copy passes are not issued in anticipation of loss or theft.

- 1.3.8 **Damaged passes.** If your pass is damaged or defective, we will replace it for a £5 fee (once we have confirmed it is still valid).
- 1.3.9 **Your use only.** Pedal Passes and Season Passes are granted to you only; they are not transferable and must not be given to others (for free or otherwise). If you give your pass to someone else, it may be confiscated without any refund, and you may not be permitted to access the trails in the future. If you wish to purchase a Pedal Pass or a Season Pass as a gift, please make sure the name booked is that of the rider, not the purchaser.
- 1.3.10 **Right to refuse access.** We reserve the right to refuse any application for a Pedal Pass or Season Pass to any person, at any time, for any reason.
- 1.3.11 **Cancellation.** As Pedal Passes and Season Passes are booked for a specific date and time / validity period, they can only be refunded within 14 days of purchase if they have not been used or collected.

1.4 Uplift

- 1.4.1 **Uplift passes.** Our uplift service is designed to provide you with swift travel to the Summit of Mynydd Gethin so that you can spend as much time as possible descending our trails. By purchasing an uplift day-pass, you will have access to use our uplift service and trails as many times as you wish during the session for which you have purchased that pass. Please note that prices vary depending on whether you purchase an uplift pass for use on a weekday or weekend. More information about our uplift service can be found [here](#).
- 1.4.2 **Single journeys.** Single journey fees are payable at the Visitor Welcome Centre.
- 1.4.3 **Rider name changes.** If you wish to change the name of any rider, please inform us which rider is being replaced and the full name of the replacement rider. New riders must complete the Acceptance of Risk [here](#) before they arrive.
- 1.4.4 **Terms of carriage.** Our uplift service is designed to carry you safely and efficiently to the top of the mountain. We reserve the right to refuse you entry or require you to leave our buses or premises at any time, should we have reason to believe that your behaviour jeopardises (or may jeopardise) the safety, security and comfort of others.
- 1.4.5 When travelling with us you must:
- (a) display one uplift pass around your handlebar per day/session. Please ensure any old bands or bands from other sites are removed.
 - (b) remain seated and wear a seat belt while the vehicle is in motion.
 - (c) not smoke (whether conventional or electronic cigarettes).
 - (d) not behave in a manner that is abusive or threatening or causes offence to other customers or staff.
 - (e) not eat and drink any items which make the environment unpleasant for other customers.
 - (f) not consume any alcohol.
 - (g) not play loud music or operate a personal device at a volume which may be heard by other passengers.
 - (h) take all rubbish home or put it in the bins provided.
 - (i) follow the instructions of our staff and act in a manner which shows due regard for the safety and comfort of other customers and company employees.

- (j) notify a member of staff immediately if you sustain an injury whilst boarding, travelling on or getting off a bus.
- (k) not talk to the driver whilst the bus is moving, obstruct the driver's vision or otherwise distract the driver (except in an emergency).
- (l) not interfere with equipment fitted on the vehicle; and
- (m) not deliberately or recklessly damage or deface any part of the vehicle.

1.5 **Bike and protective equipment hire**

- 1.5.1 **Helmets.** We have a strict helmet policy. If you do not wear a helmet whilst riding, you will be asked to forfeit your rider pass and you will not be refunded. We strongly recommend that you always wear a full-face helmet, but it is mandatory for access to: Drop Zone; Jumps Starter; Tech; Rippers & Pinners.
- 1.5.2 **Bike hire.** We provide access to a fleet of rental bikes (including technical trail bikes, flagship trail and demo bikes, downhill bikes and electric bikes) and protective equipment (including helmets, knee and elbow pads and gloves). Rental of a bike permits use of that bike for the length of the booked session on the date specified when ordering. More information about the bikes available for hire can be found [here](#) and more information about the protective equipment available can be found [here](#).
- 1.5.3 Please note that the hiring of a bike and/or protective equipment is separate from the purchasing of a pass to access the trails. You will therefore need to purchase access to the trails separately.
- 1.5.4 **Images for illustration only.** Any images of our bikes, goods and other equipment on our website are for illustrative purposes only. Although we endeavour to keep the correct specifications, we cannot guarantee that our bikes, goods and other equipment will be exactly as displayed on our website. If there is any specification that you would like on your bike, please let us know.
- 1.5.5 **Responsibility.** You will be responsible for the bike and the equipment during the hire period and you will be liable for any loss of or damage to the bike or equipment from the moment that we provide the bike and equipment to you and until you return the bike and equipment to us. Your hire fee includes a damage waiver to cover all damage to the bike, other than negligent or intentional damage.
- 1.5.6 **Loss and damage deposit.** A £250 deposit per bike is required when hiring a bike. This is refunded to you (in whole or in part) on return of the bike in the condition in which it was provided to you, and we reserve the right to make deductions from your deposit for damages we identify on return and these will be notified to you.
- 1.5.7 **Identification.** Positive identification is required from each hirer, plus a permanent address and a car registration number. This positive identification must be valid at the time of the hire and we only accept driving licences, passports, or armed forces cards.
- 1.5.8 **Late returns.** Delays in returning your hire bike or protection equipment will be subject to additional hire charges. If the bike or protection equipment is returned later than 15 minutes following the agreed session end time without good reason, the card holder will be charged £5 per bike or piece of equipment for every 15 minutes thereafter. This will be deducted from the amount returned from your deposit.
- 1.5.9 **Security.** Our hire bikes and equipment must not be left unattended at any time unless locked securely. Overnight hire is not permitted. Bikes and equipment must not be taken off site and must be returned by the end of your session.
- 1.5.10 **Demo bikes.** In addition to the hiring of a standard bike for use on our trails, you may hire a "demo bike" from our premises to determine whether you wish to purchase a bike from our store. When hiring a demo bike, you will be provided with a Pedal Pass for the day and will be permitted to trial up to two demo bikes during that day (subject to availability). Due to the value

of these bikes, we wish to reiterate that **you will be liable for any loss of the bike or damage to the bike from the moment that we provide the bike to you and until you return the bike to us. PLEASE ENSURE YOU TAKE THE UTMOST CARE WHEN RIDING A DEMO BIKE.** More information about our demo bikes is available [here](#).

1.6 Beginner packages.

1.6.1 We recognise that everyone begins their mountain bike journey as a beginner. We therefore provide a number of "beginner" packages, intended for use by beginner cyclists that are looking to build their experience. Since cycling carries inherent risks of personal injury and damage to property, **we strongly recommend that beginner riders who have limited experience of off-road cycling ride on the beginner graded trails only.** Beginner packages that we offer include:

- (a) **Beginner uplift & hire package.** You will be provided with access to a rental bicycle, protective equipment, and an unlimited uplift pass and access to our beginner trails for a morning or afternoon session (as booked by you) lasting for a period of 2 hours and 45 minutes. Sessions are run in the morning and afternoon. More information about this package can be found [here](#).
- (b) **Beginner ticket to ride package.** You will be provided with access to a rental bicycle, rental protective equipment, an uplift pass (for either 2-3 uplifts, depending on the ability of your group) and access to our beginner trail. This is for a morning or afternoon session lasting for a period of 4 hours. You will also be provided with an experienced host to guide you through your session. More information can be found [here](#).
- (c) **Beginner pedal package.** You will be provided with access to a rental bicycle, rental protection equipment and access to our beginner trail for a morning or afternoon session (as booked by you) lasting for a period of 2 hours and 45 minutes. You will pedal to the top of the mountain. More information can be found [here](#).
- (d) **Beginner uplift.** You will be provided with an uplift day pass for the date that you specified when booking and we strongly recommend you only ride our beginner trail "Kermit", read and follow all trail information signage on site. More information can be found [here](#).

1.6.2 Terms applicable to bike and equipment hire, uplifts and Pedal and Season Passes also apply to beginner packages.

1.7 Coaching

1.7.1 Coaching sessions can be booked as either a private 1-2-1 session with a coach or as a group session with a coach of up to 6 riders per coach. Each coaching session will include the provision of an uplift pass subject to its terms. Details on our full range of coaching sessions can be found [here](#).

1.7.2 Our coaching team will endeavour to deliver all the skills listed for each lesson stage. However, skills attained by you may be dependent on your personal rate of progression or that of others in your group. For your own safety, our coaching team will not over-accelerate your learning before you are ready to move on to the next level.

1.7.3 You must be at least 17 years of age to attend a standard coaching session on your own. Children aged 14 years or older must be accompanied by an adult who must also be booked onto the coaching session. Private bookings for younger children (age 6 and older) can be arranged by contacting us specifically at coaching@bikeparkwales.com.

1.7.4 To ensure the safety of all riders, no-one other than our qualified coaches are permitted to teach on our trails. Anyone found to be coaching or soliciting for clients to coach who isn't a member of our staff, or does not have clear prior approval from us, will be asked to leave the premises and may be permanently excluded.

1.8 Events

- 1.8.1 We may run events at our park from time to time. The list of upcoming events can be found [here](#). Tickets for these events may be purchased online in advance for the price specified on the relevant event webpage. The sale of tickets is subject to availability.
- 1.8.2 If any event is cancelled by us (for example, due to poor weather), we will notify you and will offer you a full refund.
- 1.8.3 Where an event involves the provision of another service covered in these terms (for example, uplift), the relevant terms for that service will also apply.

1.9 **Group bookings** We offer a variety of group booking opportunities, including a number of services to which these terms apply as part of a group booking. More information about the group bookings can be found [here](#).

1.10 Vouchers & gift cards

- 1.10.1 Gift vouchers may only be redeemed toward the purchase of eligible products and services on our website prior to their expiry date (after which point, their balance will be lost). Gift vouchers can be spent in whole or in part. For part payments, purchases will be deducted from the redeemer's gift voucher balance, and the remaining balance shall be available for future spending against eligible products and services. If a purchase exceeds the redeemer's gift voucher balance, the remaining amount must be paid with another accepted payment method.
- 1.10.2 Gift vouchers are not valid against the purchase of more gift vouchers and gift vouchers cannot be exchanged for cash. Please also note that gift vouchers are non-refundable and non-transferable. The gift voucher is not a cheque guarantee, credit, debit or charge card.
- 1.10.3 Purchases made by gift voucher remain subject to our terms of sale as with any other purchase. If you have to return goods purchased using gift vouchers, in most instances we will issue you with a new gift voucher.
- 1.10.4 We cannot be held liable for lost or stolen vouchers – please protect them as you would cash.

1.11 Photos

- 1.11.1 We hire photographers to regularly take photos of our customers whilst they are experiencing any of the services offered by us at our premises. For more information on how we may use such photographs, please see our [Privacy Policy](#). More information about the photographs can be found [here](#). If you do not wish to be photographed, please inform a member of our team as soon as possible.
- 1.11.2 We, or the photographer, retain ownership of all intellectual property rights in the photographs taken at our premises.
- 1.11.3 Photographs may be purchased from our website. Where you have purchased a photograph, you will be provided a download link, through which you may download the photograph in a digital format. This link will remain active for a period of 30 days from the date on which you purchased the photograph, after which the download link will expire.
- 1.11.4 Where you purchase a photograph of yourself, we will grant you a non-exclusive, revocable licence to make any reasonable use of that photograph as you may wish, including the uploading of that photograph to your social media profile or printing the photograph into a physical format. You will not be permitted to make any use of the photograph which may tarnish our reputation, the reputation of any of our sponsors or suppliers, or the reputation of another rider.
- 1.11.5 **Our use of photographs.** We may also choose to use images resulting from the photography and any reproductions or adaptations of the images for fundraising purposes or publicity purposes. This may include using them in our printed and online publicity, social media, press releases and funding applications.

1.11.6 You may take your own photographs or videos on our premises but you must be confident that you are not causing a hazard to other riders when stopping to film or take photographs. We reserve the right to ask you to cease photographing or filming at any point for any reason.

2. ORDER ACCEPTANCE

- 2.1 Your order is accepted once payment is taken and you receive your confirmation email from us containing a unique booking / order / reference number, to the email address provided. Email confirmation may be needed as proof of booking to gain access to the trails. If we cannot accept your order for any reason, we will let you know and payment will not be taken.
- 2.2 You must provide us with the information we request from you to enable us to identify you, complete your order and deliver it to you. If you cannot provide this to us, we will not be able to process your order. All personal data you provide to us in connection with your order will be processed by us in accordance with our [Privacy Policy](#) and as necessary to enable us to perform our contract for goods or services (as applicable) with you.
- 2.3 Where you have booked to visit us to use the trails, your visit is for the date and time booked and specified on the confirmation email. Your order is personal to you and your contract is with us. You must not transfer your booking (for free or otherwise) to anyone else without our permission.

3. PAYMENT

- 3.1 Other than for group bookings and private coaching sessions, you must pay for all goods and services online, up front in full. For group bookings and private coaching sessions, payment options will be made clear to you online prior to purchase.
- 3.2 **Trespassing.** Our premises are a pay-to-ride venue. Anyone found using the site without paying shall be liable for a £50 charge. This is to compensate us for potential lost revenue, cover our reasonable administrative costs and to act as a reasonable and fair deterrent to non-payers.

4. CHANGES TO YOUR ORDER

- 4.1 If you need to change your order for goods after purchase please contact us and we will discuss options with you. Changes may not be possible, or free of charge.
- 4.2 If you need to re-arrange your visit, you can do so by contacting us directly by e-mail. Whether you can do so depends on when you notify us in advance. The table below sets out your rights to re-arrange, and any applicable fees that may be payable to us in those circumstances:

Service	Re-arrangements (per rider)			
	48 hours before	3-8 days before	9-14 days before	14+ days before
Uplift (weekday)	No move	£5.00	-	-
Uplift (weekend)	No move	£5.00	-	-
Bike hire	No move	£5.00	-	-
Coaching	No move	No move	No move	-
Events	No move	£5.00	-	-
Season pass	N/A	N/A	N/A	N/A
Pedal pass	No move	£5.00	-	-
Vouchers	N/A	N/A	N/A	N/A
Demo bikes	No move	£5.00	£5.00	£5.00
Digital photos	N/A	N/A	N/A	N/A
Group bookings	No move	No move	No move	£5
Beginner uplift	No move	£5	-	-
Beginner uplift & hire	No move	£5.00	£5.00	£5.00
Beginner day pass & hire	No move	£5.00	£5.00	£5.00

Beginner ticket to ride	No move	£5.00	£5.00	£5.00
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4.3 We may need to change any goods you order if necessary to comply with relevant laws. Where this happens, we will let you know and if the change is substantial, you may be entitled to cancel your order (in which case, you will receive a full refund paid in accordance with clause 7.3).

5. DELIVERY OF GOODS

5.1 Goods ordered from our online shop will be delivered to the address provided to us at the time of order. You are responsible for the goods on delivery and you must inspect them as soon as possible and let us know if there are any issues.

5.2 Other than for bikes, if you order before 5pm on a working day and the product is in stock, your products will usually be dispatched on the next working day.

5.3 Delivery dates for bikes and other customisations will be notified to you during the construction process and we will always try to deliver goods to you as soon as possible.

5.4 If you are not available to accept delivery on the relevant date, our courier will leave instructions for re-delivery or collection. If you do not arrange for re-delivery or collection, we will contact you and may need to charge for a further delivery or our costs of continued storage of the item (in which case, we will notify you).

5.5 If any order does not arrive by the expected date, please contact us. Where we deliver the order late, you may be entitled to a part-refund or discount or credit against future orders at our discretion in each case, depending on the circumstances.

6. TRAIL & UPLIFT CLOSURES

6.1 We may, from time to time, need to close the trails and uplifts. This may be for circumstances beyond our control (such as bad weather) or for routine or emergency checks, repairs or maintenance. Where this happens and it may affect your visit, we will notify you as soon as possible in advance and offer you the option to re-arrange your booking free of charge to another date to suit you within 6 months (subject to availability). Alternatively, you may request a full refund from us, which will be issued to you in accordance with clause 7.3 below.

6.2 We operate a traffic light warning system in the event of adverse weather conditions. Our website and social media will reflect any warning that have been issued and you must check this on the day before you set off to avoid inconvenience and wasted time and travel costs.

6.3 **Amber.** If we issue an **amber** warning, we intend to open but there is a high likelihood of bad weather which could potentially disrupt your visit. An amber warning means you need to be prepared that some trails may be closed as a safety precaution at short notice, and that the uplift could be affected. If the weather worsens, the park may need to shut. During amber warnings, you may come to the park but to avoid possible disappointment, you may request to move your booking to another available date at no cost, should you wish to.

6.4 **Red.** If we issue a **red** warning, extreme weather is expected and the trail network and uplift will be closed. If the traffic light system shows red for the current or following day, all customers who have pre-booked can choose to move their booking to another available date or receive a full refund via the reception. **If there is a red weather warning, please do not come to the bike park.** You will automatically receive an email notification informing you that your booking has been suspended. We will also aim to text you in advance of opening, so please ensure that your contact details are correct.

7. CANCELLATION AND REFUNDS

7.1 Your cancellation rights are set out in this clause 7. To cancel your order, re-arrange your visit or otherwise request a refund contact us by email. You will need your details and order reference number to do this.

- 7.2 If you cannot attend the bike park for your allocated time for any reason, you may be able to re-schedule or cancel your visit, depending on when you notify us in advance. The table below sets out the refunds that we may offer to you:

Service	Refunds (per rider)			
	48 hours before (or less)	3-8 days before	9-14 days before	14+ days before
Uplift (weekday)	No refund	£10.00	£5.00	£5.00
Uplift (weekend)	No refund	£20.00	£5.00	£5.00
Bike hire	No refund	40%	£5.00	£5.00
Coaching	No refund	No refund	No refund	60%
Events	No refund	40%	£5.00	£5.00
Season pass	No refund	No refund	No refund	No refund
Pedal pass	No refund	£3.00	£2.00	£2.00
Vouchers	No refund	No refund	No refund	No refund
Demo bikes	No refund	40%	£5.00	£5.00
Digital photos	No refund	No refund	No refund	50% (unless the download link has been selected, in which case no refund is given)
Group bookings	No refund	No refund	No refund	50%
Beginner uplift	No refund	£10 weekday, £20 weekend	£5.00	£5.00
Beginner uplift & hire	No refund	40%	£5.00	£5.00
Beginner day pass & hire	No refund	40%	£5.00	£5.00
Beginner ticket to ride	No refund	40%	£5.00	£5.00

- 7.3 Refunds will be made to you via the method of payment used on purchase, within 14 days of the date the refund is accepted by us.

- 7.4 Where you receive your goods and they are either faulty, not as described, damaged or you no longer wish to keep them, you must notify us within 14 days of receipt and re-arrange for the goods to be returned to us (which may be at your cost) at the address set out in the form enclosed with the goods. Unless the items have been used and/or are not in a suitable condition on return, a full refund will then be issued to you in accordance with clause 7.3, or you can request a replacement at no additional charge or delivery fee. You are advised to retain proof of postage in case goods are lost in transit.

- 7.5 Cancellation rights set out in clause 7.4 do not apply to goods that have been bought on-site, customised or personalised in any way. In those circumstances, you are only entitled to cancel our contract if there is clearly a problem with the product on delivery, and you must let us know promptly on discovery and, in any event, prior to use.

8. OUR LIABILITY TO YOU

- 8.1 Where you cancel your order for goods or services, either because the goods arrive either faulty or not as described, or you simply wish to exercise your cancellation rights under clause 7, our maximum liability to you is to refund the amount that you paid in full in accordance with clause 7.3.

- 8.2 It is your responsibility to check the status of the trails on the day of your visit on our website or social media profiles (see clause 6.2 above). Where we must close on the day of your visit, we will do our best to notify you as soon as possible in advance. Where we have to cancel or postpone your visit, your cancellation rights are as set out in clause 7 only, and we are not liable to you for any additional costs, wasted expenditure or consequential losses that you may incur in connection with that cancellation or postponement (such as wasted or additional travel costs you may have incurred).

- 8.3 You are responsible for all equipment and personal property (including your bike, helmet, clothing and other accessories) that you bring onto our site. You acknowledge that the nature of these services are not risk free and may naturally result in damage to your property, including where your bikes get damaged

on the uplift. We are not responsible for damage to any of your personal property on our site unless it is caused by us either deliberately or negligently. It always remains your responsibility to ensure that your bikes are loaded correctly onto trailers and uplifts.

- 8.4 Where your personal property is damaged by us, and we accept liability for the same, our maximum liability to you is £50, in aggregate (but may be less, depending on the damage) and we may also offer you a refund of any services paid at our discretion, depending on the nature and cause of the damage.
- 8.5 Goods and services are provided to you on a consumer basis, for individual, domestic and private use only. They are not for business users and we are not liable for any loss of profit, loss of business, business interruption, or loss of business opportunities that you may incur at any time.
- 8.6 Where your personal property is lost on site please let us know. Where we can locate it we will store it for up to 30 days, after which time it may be destroyed or discarded. We are not responsible for locating your lost property nor for any losses associated with any lost property.
- 8.7 We take no responsibility for any items left unattended at our premises and strongly advise against bringing valuables with you.
- 8.8 **Medical conditions & requirements.** If you or any member of your group is suffering from any medical condition, illness or injury (including pregnancy) which may affect your or their ability to safely participate in the booked activity, we recommend that you obtain professional or specialist medical advice prior to booking and you must let us know in advance. If you are unsure or wish to discuss any specific requirements which will enable you to participate safely, we are happy to discuss this with you and make adjustments where possible. We cannot be responsible for any injuries you incur in connection with pre-existing medical conditions, and your insurance may also not cover you for this.
- 8.9 Nothing in these terms excludes or limits our liability to you in any way that cannot be excluded or limited by applicable laws.

9. GENERAL TERMS

- 9.1 **Staff representations.** Anything said to you by a sales person or member of our staff on our behalf should not be understood as a variation of any of these terms, nor as a representation about the nature and quality of the products and services we offer.
- 9.2 **Tyre sizes.** The tyre width limit for our uplift trailers is 2.75".
- 9.3 **Safety.** For the safety of our team and guests, we reserve the right to ask anyone to leave our premises if we suspect a guest is under the influence of drink or drugs. Additionally, irresponsible behaviour, endangering other riders, being abusive to other riders, or causing general disharmony will result in a permanent exclusion from our premises. We want to ensure our park maintains a friendly reputation and therefore we have a zero-tolerance policy on abuse directed at our team members or other riders under any circumstances. This includes abuse or threats made in person or online on social media platforms. Should we have concerns relating to any such abuse, we will not hesitate to inform the police and pursue legal action in all instances. We will also permanently exclude the individual from our premises, without refund. Please see our Acceptance of Risk disclaimer at www.bikeparkwales.com/registration and rider conduct terms at www.bikeparkwales.com/rider-conduct-terms for more information.
- 9.4 We may transfer our rights and obligations under these terms to a third party (such as where we undergo a corporate takeover, merger or acquisition). Where this happens, we will notify you.
- 9.5 Each of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining terms will remain in full force and effect.
- 9.6 If we delay in enforcing our rights under these terms at any time, this does not mean we have waived our rights to do so and we may take steps against you at a later date, if necessary.
- 9.7 These terms are governed by English & Welsh law but you can bring legal proceedings against us in any UK courts depending on where in the UK you live.